



Support Quote

September 26, 2018

Azteca Systems, Inc

11075 South State Street #24

Sandy, UT 84070

(801) 523-2751

(801) 523-3734 (fax)

Terrell Smith
City of Sugar Land
PO Box 110
Sugar Land, TX 77487

Our records indicate the renewal date is approaching for Cityworks Update & Support Agreement. Keeping your update and support current entitles you to:

- Software Updates
- Customer Support
- Access to MyCityworks.com

To assure that you continue to receive these valuable services it is important to renew the software maintenance for the forthcoming term. Attached please find the quotation for renewing your Cityworks Update & Support Agreement.

If you have any questions regarding this information, please contact this office.

Thank you,

Marianne Haslam
801-523-2751
801-523-3734 (fax)
marianne@cityworks.com



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City of Sugar Land, TX

Contract # **C155713**

<u>Cityworks AMS</u>	<u>Licenses</u>
Cityworks Server AMS	E
Cityworks Server AMS Essentials	
Mobile Native Apps (iOS/Android)	y
Respond	Y
Cityworks Desktop	
Cityworks Anywhere	
Desktop/Anywhere	
Service Request API	E
Citizen Engagement API	y
Work Order API - Basic	y
Work Order API - Extended	y
Inspection API	y
Document Management API	y
Metrics API	y
SR Only	
Server AMS View	
Server AMS Inspection	

<u>Cityworks PLL</u>	<u>Licenses</u>
Server PLL	E
Mobile Native Apps (iOS/Android)	y
Public Access for PLL	y
Case API - Basic	
Case API - Extended	

<u>Cityworks Online</u>	<u>Licenses</u>
Cityworks Online	

<u>Cityworks Add-ons</u>	<u>Licenses</u>
Storeroom	E
Storeroom API	
Equipment Checkout	E
Contracts	E
Cityworks Analytics	y
Cityworks Insights	
Cityworks for Excel	Y
eURL (Enterprise URL)	y



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Performance Budgeting	
Web Map Manager	
WebHooks	
CCTV Interface for PACP	E
MicroPaver Interface	E
Roads & Highways	

Summary	
Renewal Period	10/1/2018 to 9/30/2019
U & S Amount Due	\$120000.00 (plus any applicable sales tax)

By signing below, you are authorizing Azteca Systems, Inc. to issue an update and support invoice in the amount quoted above.

Signature of Authorized Representative

Date

Name (please print)

Title

Purchase Order #: _____

☐ Submit invoice electronically to: (email) _____

☐ Invoice to be addressed to: (if different than listed above)

(Please fax or mail this form back to Azteca Systems – 801-523-3734)

Notes:

Occasionally, Azteca changes the name of its licensed software as part of its ongoing process to improve and increase the functionality of the software. In the event the software licensed to the client changes in name, and/or improvements are made, Azteca will provide software with functionality that is similar to or with substantially the same or greater functionality of the originally licensed software, provided all current license fees have been paid.

Updates may not always include any release, option or future program that Azteca licenses separately. Updates are provided when available (as determined by Azteca). Azteca is under no obligation to develop any future programs or functionality. Any updates made available will be delivered to you, or made available to you for download. You shall be responsible for copying, downloading and installing the updates.